



Mystic Tan® HD Installation Requirements

8909 South Freeway Dr. | Macedonia, OH 44056 | Phone: 440-836-0199 | Fax: 440-914-0169

After an installation agreement is signed and is in effect, Sunless, Inc. will provide installation and comprehensive training for owner and salon personnel. However, the owner is responsible for being prepared for the Mystic Tan **HD** System prior to its installation. The following are requirements and recommendations that must be completed prior to arrival of the Mystic Tan **HD** System customer service tech on site.

DEDICATED ROOM

The Mystic Tan **HD** System should have a room dedicated for its use only. The recommended minimum size is 8' x 8' x 8' (length x width x height) of cleared area. The floor must be level and free of obstructions. Carpeted floor coverings are not recommended. Room lighting is also required. **All HVAC supply and return ducts need to be closed.**

ELECTRICAL SERVICE

The Mystic Tan **HD** System requires the following electrical service:

1. A dedicated grounded GFI 120 VAC, Duplex, 20 AMP outlet, and a grounded 220 VAC, single phase 20 AMP (Min) outlet, located within four feet of the back of the Mystic Tan **HD** System. (if you are in a 220-240v country, electrical requirement is 220-240v 50/60hz)
2. The Mystic Tan **HD** System can be enabled using a T-Max timer 3A to link with salon management software. A 3A timer is supplied with the booth. If the Mystic Tan **HD** System is to be connected to the salon T-Max system, please ensure that all proper communication cables are present with enough length to reach the back of the machine plus an additional 5 feet.
3. The Mystic Tan **HD** System can also be controlled through its integrated Touchpad.
4. All electrical work must be completed according to local building codes.
5. **Sunless, Inc. customer service tech is not responsible for electrical service installation.**

COLD WATER AND DRAIN

A cold-water service and drain are required for sanitizing and wash down after each session.

The following is required:

1. Cold-water service is required with a minimum of 40 psi and a maximum of 100 psi, and capable of 8 GPM. The cold water supply needs to be within four feet of the back of the Mystic Tan **HD** System. A standard male garden hose fitting is required with a shut-off valve.
2. The drain service needs to be within four feet of the back of the Mystic Tan **HD** System. The drain should be terminated with a standard male garden hose fitting and a shut-off valve for ease of disconnection. The Mystic Tan **HD** System is equipped with a fully automatic fluid discharge system. This system is capable of overcoming 12 feet (335cm) of head pressure. A minimum drainpipe diameter of 3/4" or larger is required. Drainage should be directed to the sewer system.
3. All plumbing work must be completed according to local building codes.
4. **Sunless, Inc. customer service tech is not responsible for cold water supply or drain piping.**

AIR COMPRESSOR

1. The Mystic Tan **HD** System comes with a silent air compressor and is small enough to be in the same room with the unit.

STEPLADDER

1. A 6' stepladder, in good condition, is required for the customer service tech to complete the installation of the Mystic Tan **HD** System.



BUILDING ACCESS

The Mystic Tan **HD** System is typically installed and employees are trained in a single day. It is important that the Mystic Tan **HD** System arrives the day of or prior to the day of installation and the customer service tech has full and complete access to the building.

MYSTIC TAN HD SYSTEM SHIPMENT, UNLOADING AND STORAGE

The Mystic Tan **HD** System is shipped in two large containers. A minimum of two people are required to unload and store the Mystic Tan **HD** System prior to the customer service tech’s arrival. Please have the appropriate personnel available for unloading. Do not depend on the delivery truck driver to assist with the unloading of the containers. Sunless, Inc. requests that the containers remain unopened, near or in the dedicated room. In the event that the boxes are opened prior to the customer service tech’s arrival, Sunless, Inc. will not be responsible for damaged, or missing parts. Please make note of any apparent damage on the bill of lading prior to signing and accepting the shipment. Actual delivery date and time may vary. Specific time and date of delivery is not under the control of Sunless, Inc. We will provide appropriate shipping information allowing you to track the shipment and estimated time and date of arrival (i.e. carrier name, tracking number, and telephone contact number).

OPERATIONAL TRAINING

It is recommended that owner personnel be trained on customer instructions as well as mechanical operations of the Mystic Tan **HD** System.

Dedicate time for uninterrupted training. One training session will be given for each installation agreement. Coordinate a training session time with the customer service tech, so that personnel arrangements can be made accordingly.

SYSTEM MANAGER

It is recommended that the salon have at least one person (full time, manager or owner) assigned to maintain the Mystic Tan **HD** System. This person will receive an additional hour of specific training covering system adjustments, trouble shooting/correction, as well as overall maintenance of the Mystic Tan **HD** System.

It is very important that you read and fully understand your responsibilities concerning the installation and training for the Mystic Tan **HD** System.

I _____ fully understand my responsibilities as detailed within this document. Furthermore, I understand and agree to pay additional charges of \$750.00/day plus expenses, in the event our facility is not properly prepared as described.

Authorized Sunless, Inc. Representative Signature

Date

Requested System Installation Date _____